

2020

DISCOVERY HEALTH MEDICAL SCHEME

HIV BASKET OF CARE MEDICINE LIST (FORMULARY)

HIV Care Programme 2020

DISCLAIMER

The information contained in this document may be subject to change.

When you register for the HIV Care programme, you are covered for the care you need. You can be assured of confidentiality at all times. The HIV Care programme and the utilisation of the benefits on the programme is subject to specific conditions and rules. Members must ensure that they are familiar with these rules and conditions. The Scheme rules and the HIV benefit guide are available on www.discovery.co.za

Any instruction or advice we give about medicines and the management of the member's condition is intended as a supplement to, and not a substitute for, the knowledge, expertise, skill and judgement of the member's doctor, pharmacist or other healthcare professional.

You may need to get your medicine from a designated service provider (DSP) to avoid a 20% co-payment. Visit www.discovery.co.za or click on **Find a provider** in the Discovery app to find providers in our network.

Discovery Health Medical Scheme reserves the right to change the benefit at any time. We will communicate any changes to the way we pay medicines when we make these. The updated version of this document is available on our website at all times.

About some of the terms we use in this document

There may be some terms we refer to in the document that you may not be familiar with. Here are the meanings of these terms.

TERMINOLOGY	DESCRIPTION
Benefit year	A benefit year refers to the benefits a member is entitled to during a calendar year, that is to say 1 January to 31 December. This medicine list (formulary) and Chronic Drug Amounts are applicable for this benefit year only.
Discovery Health Rate	This is a rate set by us. We pay for healthcare services from hospitals, pharmacies, healthcare professionals and other providers of relevant health services at this rate.
NAPPI Code	This is a unique identifier for a given medicine, surgical or consumable product.

HIV Basket of Care medicine list (formulary)

NAPPI_9	NAPPI_6	Product name	Dosage form	SEP cost per unit (R)	DH rate (36% Capped at R59.40)	Max quantity per member per year	Frequency per member per year	Cost per year (R)
701659001	701659	Heberbio hbv sgl dose 1ml adult	VAC	93.97	127.80	3	3 Fills per annum	383.40
715460001	715460	Multivitamin forte	TAB	0.13	10.61	60	1 Fill Per Month (Pro-rated)	127.30
838500005	838500	Multivitamin orange	TAB	0.03	2.45	60	1 Fill Per Month (Pro-rated)	29.4
799173002	799173	Multivitamin	TAB	0.24	19.58	60	1 Fill Per Month (Pro-rated)	234.96

Annual limit for 2020 of R535 per member per year

Note: Use of the vaccine must be restricted to three per member per year but use of the vitamin alternatives must be restricted to the annual allowable combined limit.

We also pay for one flu vaccination per year from the Screening and Prevention Benefit.

Contact us

Tel (Members): 0860 99 88 77, Tel (Health partner): 0860 44 55 66, PO Box 784262, Sandton, 2146, www.discovery.co.za,
1 Discovery Place, Sandton, 2196.

Complaints process

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:

1 | STEP 1 – TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

2 | STEP 2 – TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

3 | STEP 3 – TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

4 | STEP 4 – TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.com
0861 123 267 | www.medicalschemes.com